**Customer Impact Assessment**

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| --- | --- | --- | --- | --- | --- | --- | --- |
| ICT Usage Policy  This policy lays out the rules associated with the use of any ICT equipment belonging to Fenland District Council and applies to any user logging onto the FDC network. | | | | | | | |
| **Information used for customer analysis**  Note relevant consultation; who took part and key findings; refer to, or attach other documents if needed; include dates where possible | | | | | | | |
|  | **Could particularly benefit** | **Neutral** | **May adversely impact** | Explanations | | **Is action possible or required?** | Details of actions or explanations if actions are not possible  Please note details of any actions to be placed in your Service Plan |
| **Race** | **□** |  | **□** | This policy lays out the rules that users logging onto the FDC network must abide by.  The policy document can be obtained in a paper copy, or downloaded from the Intranet. If required, it can be translated to an alternative language or read to the user via ‘Text to Speech’ technology. | | N |  |
| **Sex** | **□** |  | **□** | N |
| **Gender reassignment/ Transgender** | **□** |  | **□** | N |
| **Disability** | **□** |  | **□** | N |
| **Age** | **□** |  | **□** | N |
| **Sexual orientation** | **□** |  | **□** | N |
| **Religion or belief** | **□** |  | **□** | N |
| **Pregnancy, maternity and paternity** | **□** |  | **□** | N |
| **Marriage & civil partnership** | **□** |  | **□** | N |
| **Human Rights** | \* |  | \* |  | | N |  |
| **Socio Economic** | \* |  | \* |  | | N |  |
| **Multiple/ Cross Cutting** | \* |  | \* |  | | N |  |
| **Outcome(s) of customer analysis**  a) Will the policy/ procedure impact on the whole population of Fenland and/ or identified groups within the population; negative \* neutral **P** positive \*  No major change needed  **P** Adjust the policy **□** Adverse impact but continue **□** Stop and remove / reconsider policy **□** | | | | | | | |
| **Arrangements for future monitoring:**  Note when analysis will be reviewed; include any equality indicators and performance against those indicators | | | | | | | |
| **Details of any data/ Research used** (both FDC & Partners)**:** | | | | | | | |
| **Completed by:**  **Name: Joanne Oakey**  **Position: Senior ICT Support Officer** | | | | | | | |
| **Approved by** (manager signature): | | | | | **Date published:** This should be the date the analysis was published on the website | | |
| **Details of any Committee approved by (if applicable):** | | | | | **Date endorsed by Members if applicable:** | | |