**Customer Impact Assessment – ASB Policy**

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| **Name and brief description of policy being analysed**  Briefly summarise the policy including any key information such as aims, context etc; note timescales and milestones for new policies; use plain language – NO JARGON; refer to other documents if required The Anti-social behaviour (ASB) policy document for the councils community safety service that outlines the purpose of the council’s responsibility to deliver and support resolutions of reports of ASB, these responsibilities are directly linked to [Anti-social Behaviour, Crime and Policing Act 2014](https://www.google.co.uk/url?sa=t&rct=j&q=&esrc=s&source=web&cd=1&cad=rja&uact=8&ved=0CCEQFjAA&url=http%3A%2F%2Fwww.legislation.gov.uk%2Fukpga%2F2014%2F12%2Fcontents%2Fenacted&ei=gGaeVbC5E8H1-QHx24H4BA&usg=AFQjCNHbOtreLTzdCcGD6Anj3lOsKYQReg&bvm=bv.96952980,d.ZGU). All case management and partnership interventions are delivered in accordance to the ASB policy document. | | | | | | | |
| **Information used for customer analysis**  Note relevant consultation; who took part and key findings; refer to, or attach other documents if needed; include dates where possible  Due to the nature of ASB and that the services delivered in accordance to a number of legal Acts, including the Data Protection Act 2018, Human Rights Act 1998, [Anti-social Behaviour, Crime and Policing Act 2014](https://www.google.co.uk/url?sa=t&rct=j&q=&esrc=s&source=web&cd=1&cad=rja&uact=8&ved=0CCEQFjAA&url=http%3A%2F%2Fwww.legislation.gov.uk%2Fukpga%2F2014%2F12%2Fcontents%2Fenacted&ei=gGaeVbC5E8H1-QHx24H4BA&usg=AFQjCNHbOtreLTzdCcGD6Anj3lOsKYQReg&bvm=bv.96952980,d.ZGU) and the Crime and Disorder Act 1998, the policy is not developed through public consultation.  The policy has been reviewed since the introduction of the [Anti-social Behaviour, Crime and Policing Act 2014](https://www.google.co.uk/url?sa=t&rct=j&q=&esrc=s&source=web&cd=1&cad=rja&uact=8&ved=0CCEQFjAA&url=http%3A%2F%2Fwww.legislation.gov.uk%2Fukpga%2F2014%2F12%2Fcontents%2Fenacted&ei=gGaeVbC5E8H1-QHx24H4BA&usg=AFQjCNHbOtreLTzdCcGD6Anj3lOsKYQReg&bvm=bv.96952980,d.ZGU) and the recent implementation of the General Data Protection Regulation (GDPR) which reflects the needs and requirements of legislation. | | | | | | | |
|  | **Could particularly benefit** | **Neutral** | **May adversely impact** | Explanations | | **Is action possible or required?** | Details of actions or explanations if actions are not possible  Please note details of any actions to be placed in your Service Plan |
| **Race** | **□** | **x** | **□** |  | | N |  |
| **Sex** | **□** | **x** | **□** | N |
| **Gender reassignment** | **□** | **x** | **□** | N |
| **Disability** | **□** | **x** | **□** | N |
| **Age** | **□** | **x** | **□** | N |
| **Sexual orientation** | **□** | **x** | **□** | N |
| **Religion or belief** | **□** | **x** | **□** | N |
| **Pregnancy & maternity** | **□** | **x** | **□** | N |
| **Marriage & civil partnership** | **□** | **x** | **□** | N |
| **Human Rights** | **□** | **x** | **□** |  | | N |  |
| **Socio Economic** |  | **x** |  |  | | N |  |
| **Multiple/ Cross Cutting** |  | **x** |  |  | | N |  |
| **Outcome(s) of customer analysis**  a) Will the policy/ procedure impact on the whole population of Fenland and/ or identified groups within the population; negative  neutral  positive **x**  No major change needed **x** Adjust the policy **□** Adverse impact but continue **□** Stop and remove / reconsider policy **□** | | | | | | | |
| **Arrangements for future monitoring:**  Note when analysis will be reviewed; include any equality indicators and performance against those indicators  The ASB Policy is reviewed annually to ensure compliance in relation to possible changes to legislation, regulations, and management capacity. This is audited by internal systems | | | | | | | |
| **Details of any data/ Research used** (both FDC & Partners)**:**  ASB County steering group and relevant frontline services / organisations. (Police & Registered Social Landlords) Reference to Home Office Guidance for Professionals | | | | | | | |
| **Completed by:**  **Name: Alan Boughen**  **Position: Community Safety Partnership officer**  **19/11/2018 Reviewed 11/01/2022** | | | | | | | |
| **Approved by** (manager signature):  **Dan Horn – Head of Housing & Communities** | | | | | **Date published:** | | |
| **Details of any Committee approved by (if applicable):** | | | | | **Date endorsed by Members if applicable:** | | |