## 6. Bus Timetable Information

You can find further information regarding bus timetables from the following places:

• www.traveline.info

- 08712 002 233
- www.fenland.gov.uk/transport
- www.renidind.gov.uk/ indispon
  www.cambridgeshire.gov.uk

## 7. Case studies in this series

- CS1 Combining transport for social care and hospital visits.
- CS2 Shopping trips for someone with mobility difficulties and impaired sight and hearing.
- CS3 Social, shopping and hospital trips for someone with mobility difficulties and needing assistance.
- CS4 Hospital visits for someone in a wheelchair who needs to travel with oxygen.
- CS5 Young person travelling for post 16 education.
- CS6 Attending hospital appointments at Hinchingbrooke Hospital.
- CS7 Travel to work from March to Wisbech.
- CS8 Family Railcard
- CS9 Whittlesey to Peterborough City Hospital using Rivergate Bus Stop.

All case studies can be picked up from our local fenland @ your service shop, local library or your GP surgery. Alternatively they can be downloaded at www.fenland.gov.uk/transport.



Fenland District Council, Fenland Hall, County Road, March, Cambridgeshire, PE15 8NQ

# Getting from A to B

# Making essential journeys without a car



# Case study 9 – Whittlesey to Peterborough City Hospital using Rivergate Bus Stop



STRATEGIC

PARTNERSHIP









#### This leaflet forms part of a series of case studies which aim to give information on a variety of transport related situations.

This case study focuses on a bus journey from Whittlesey to Peterborough City Hospital using the bus stop at Rivergate Shopping Centre. This case study could also be used for getting to work in Peterborough.

#### 1. Introducing Mrs J

Mrs ] is a lady who lives in Whittlesey and needs to travel to Peterborough City Hospital on a regular basis for medical treatment. Mrs J worries about trying to find where she must go to catch her connecting bus at the busy Queensgate bus station. She has been told by her friend that she can get off at the bus stop before the bus station at the Rivergate Shopping Centre and catch a bus from there that will take her to the hospital. Mrs J is able to drive but prefers to use public transport as she finds parking at the hospital sometime's difficult.

#### 2. Understanding the needs of Mrs J

The specific transport needs and challenges of Mrs | are:

- To be able to attend early morning appointments
- To change buses without going to a different bus stopNot to be in large crowded areas that she finds confusing

### 3. Bus options available

Travelling from Whittlesey the bus stop at Rivergate Shopping Centre (opposite T K Max) on Bourges Boulevard is also the bus stop where you can catch a bus direct to Peterborough City Hospital. This removes the need to go into a busy bus station to catch a connecting bus service.

#### 4. Bus Services from Whittlesey (Queen Street) to Rivergate Shopping Centre, Whittlesey

There are 3 regular bus services into Peterborough.

Service 31	runs Monday to Saturday at regular intervals throughout the
	day. No Sunday or Bank Holiday Service runs either half-hourly or hourly throughout the
	day. There is also a Sunday service which runs
Service 701	approximately every hour runs Monday to Saturday approximately every hour.
	No Sunday or Bank Holiday Service

#### 5. Bus Services from Rivergate Shopping Centre to Peterborough City Hospital

From the Rivergate Shopping Centre bus stop Mrs J will use either:

Citi 3 which runs every 10 minutes Monday to Saturday and every 30 minutes on Śunday; or

**Citi 4** which runs every 20 minutes Monday to Saturday and hourly on Sunday.



Rivergate bus stop for travel to Peterborough City Hospital

Once Mrs J has finished her hospital appointment she is able to catch either the Citi 3 or Citi 4 bus service from outside the hospital entrance



Bus stop outside Peterborough City Hospital

This will drop Mrs J off at the Rivergate Shopping Centre where she is able to catch a bus back to Whittlesey.



Rivergate bus stop for travel back to Whittlesev