

Agenda Item No:	7	
Committee:	Overview and Scrutiny	
Date:	10th February 2020	
Report Title:	Fenland Community Safety Partnership	

## Cover sheet:

### 1 Purpose / Summary

The purpose of this report is to set out how the Fenland Community Safety Partnership (referred to as partnership) identifies priorities for Fenland. The report also details an up to date performance picture for 2019/20, and includes the performance report relating to CCTV services for 2019.

#### Key issues

- The Fenland Community Safety Partnership develops projects from chosen themes over the financial year; these themes have previously been determined from quarterly strategic assessments. However, in 2019 the Office of the Police and Crime Commissioner (OPCC) has requested as part of the funding given to the Council that the partnership adopts a new approach to determining its work strands. Although this was also accompanied with a reduction in funding from the OPCC it was agreed this new approach would see a 2 year funding cycle rather than 1 year. More detail is set out at 3.4 and 3.5.
- The partnership through the funding agreement also has become the County lead on Homelessness Prevention through its Trailblazer work pathway for vulnerable and/or socially excluded people into housing.
- For 2019/20 the priorities remained aligned to the OPCC Police & Crime Plan and partnership work themes will support the prevention work of County wide delivery boards.
- Priorities
  - **Priority 1: Offending:**  
Offending linked to shoplifting for day to day essentials.  
Activity was focused on the introduction of Essentials by Sue across Fenland to impact upon the need of teenagers to steal sanitary items and toiletries through need or embarrassment.
  - **Priority 2: Victims:**  
Cyber Crime  
Activities are being focussed on raising awareness of cybercrime, how to prevent and how to report through community engagement.
  - **Priority 3: Communities:**  
Impact of substance abuse (alcohol & drugs) on the community

Seeking opportunities to further reduce crime and anti-social behaviour associated with substance misuse whilst also seeking diversion opportunities to improve health and wellbeing outcomes.

- There are currently 9 county wide delivery boards covering
  - Mental Health
  - Domestic Abuse & Sexual Violence
  - Cambridgeshire Criminal Justice Board Offender Sub-Group
  - Road Safety
  - Child Exploitation, Gang Activity and County Lines
  - Prevent
  - Drug & Alcohol misuse
  - Youth Justice
  - Organised Crime & Modern Day Slavery
  
- The partnership continues to performance manage its activity through an action plan which is SMART and outcome focussed. The priority headings are linked to the Police & Crime Commissioners Plan and focuses on Communities, Victims and Offenders. The partnership believes these require a long term strategy to ensure improvements are sustainable in the long term.
  
- The CCTV service has maintained its 24/7 delivery requirement during 2019 ensuring key targets have been met and maintained.

## 2 Recommendations

- That this report is considered and the following is noted;
  - The current performance of the partnership for 2019/20
  - The themes chosen for 2020/21 remain linked to the PCC Plan. Namely Supporting Victims, Stronger Communities and Reducing Offending.
  - The CCTV performance report for 2019/20

<b>Wards Affected</b>	All
<b>Forward Plan Reference</b>	N/A
<b>Portfolio Holder(s)</b>	Cllr Susan Wallwork - Portfolio Holder for Communities
<b>Report Originator(s)</b>	Alan Boughen – Community Safety Officer Fenland CSP <a href="mailto:aboughen@fenland.gov.uk">aboughen@fenland.gov.uk</a> 01354 602102 Aarron Locks – CCTV Shared Services Manager <a href="mailto:alocks@fenland.gov.uk">alocks@fenland.gov.uk</a> 01354 622481
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<b>Background Paper(s)</b>	Appendix A - FCSP Action plan 2019/20 Appendix B - CCTV performance report 2019/20

### **3 Background / introduction**

3.1 The Fenland Community Safety Partnership (partnership) is a statutory partnership that has been meeting regularly since 1998 on a 3 monthly basis.

3.2 Statutory partners include;

- Fenland District Council (FDC)
- Cambridgeshire Constabulary
- Office of the Police & Crime Commissioner
- Cambridgeshire County Council (CCC)
- Cambridgeshire Fire and Rescue Service
- Cambridgeshire Clinical Commissioning Group
- BeNCH (Revised Probation Service)

3.3 Non-statutory partners include;

- Drug and Alcohol services
- Clarion Housing
- Voluntary Services

3.4 The Partnership meets four times a year to set the strategic direction in relation to community safety issues. Each time the partnership meets, the chosen priorities are reviewed and performance is recorded and assessed in detail through the partnership action plan.

3.5 For the 2 year funding cycle 19/20 and 20/21 the partnership will determine its priority work themes through the strategic steer and recommendations of the Countywide Delivery Boards which will drive Fenland related place based preventative work closely aligned to the Police & Crime Plan of the OPCC.

3.6 The OPCC has suggested the partnership adopt this new approach in a way that allows us to Understand, Plan, Do and Respond over the 2 year funding cycle.

3.7 During the Understand and Plan phases the partnership has continued to deliver work linked to the themes identified in the previous commissioned strategic assessments.

3.8 To date the partnership has had updates from the Drug & Alcohol Misuse Board, Organised Crime & Modern Day Slavery Board, Prevent Board and Child Exploitation/Gangs/County Lines Board.

3.9 Activity related to Fenland place based preventative work will be recorded within the action plan for 2020/21.

3.10 The partnership continues to evolve whilst adapting to this new approach of delivering place based preventative work on behalf of the delivery boards.

3.11 The ongoing challenge for the partnership and delivery boards is to develop a process that will ensure the Fenland partnership can deliver preventative place based work which is focused on evidenced based issues. Issues which

have a significant community impact across Fenland whilst reflecting the police and crime plan priorities as set out by the Office of the Police & Crime Commissioner who has provided funding for the partnership.

- 3.12 The partnership is the County lead for Homelessness Prevention through its Trailblazer work. The main focus being to identify pathways for vulnerable and/or socially excluded people into housing. Sharing best practise and success with other Cambridgeshire local authorities.

#### **4 Performance updates for 2019/20 action plan**

4.1 Below are the performance highlights for 2019/20;

4.2 Theme 1: Supporting Victims

- Tackling Cybercrime & Scams - Working alongside Cambridgeshire and Peterborough Against Scams Partnership (CAPASP) and the Cyber Protect Team from Cambridgeshire Constabulary the following activity was completed in Fenland.
  - Cybercrime & Scams themed community engagement events held at each of the four towns
    - Attended by representatives of Neighbourhood Watch, Cyber Security Officer and Neighbourhood Officers from Cambridgeshire Constabulary
    - Over 100 copies of either The Little Book of Big Scams or Little Book of Cybercrime handed out
    - Disclosures made and referred to Action Fraud
  - Silver Mondays awareness session
    - Supported by Wisbech rotary club
    - Supported by Peterborough City Environment Trust promoting health & wellbeing initiatives
    - 180+ people from the older generation
    - Talk given by Cyber Security Officer from Cambridgeshire Constabulary
    - 32 copies of either The Little Book of Big Scams or Little Book of Cybercrime handed out
    - Question & Answer session completed
  - Frontline Staff workforce development
    - Aimed at those who work within the community especially with vulnerable people (elderly, disabilities, learning needs etc) and community members, increasing knowledge and self-help.
    - Attendees were encouraged to complete Friends Against Scams training package prior to attendance
    - Fenland CSP members and District Council elected members encouraged to complete Friends Against Scams training package

- 33 frontline staff and community members attended the session
    - Presentations by Cambridgeshire Constabularies Cyber Security Officer and Charlotte Homent from CAPASP.
    - Attendees included staff from Clarion, Fenland District Council, Cambridgeshire County Council, Cambridgeshire Constabulary, Accent Nene and Alzheimer's UK.
    - The training improved knowledge and increased awareness of how to deal with Cybercrime and scams, in the home, workplace and how to sign post potential victims to advice/guidance.
  - Improve the awareness of Fenland Businesses to the risks presented by Cybercrime
    - Cambridgeshire Constabulary's Fraud & Cybercrime Security Officer was introduced to the Economic Development Officer for FDC.
    - Development of a 'Business Related Cybercrime' page on the Fenland for Business website. [Business Related Cybercrime | Useful Information | Fenland For Business](#)
- Action to tackle Domestic Abuse (DA) in Fenland including:
  - Support the DA Champions Network and encouraged attendance by other local partners including representatives from the Rosmini Centre and Clarion.
  - DA Champions Network is a workforce development and networking session devised and delivered by the Cambridgeshire & Peterborough Domestic Abuse & Sexual Violence Partnership.
  - Community engagement events providing advice and guidance in relation to domestic abuse, support networks and coercive control
  - Frontline Staff workforce development
    - Aimed at those who work within the community and community members, improving knowledge and self-help.
    - Attendees were encouraged to complete online training provided by Cambridgeshire & Peterborough Domestic Abuse & Sexual Violence Partnership. (DASV)
    - 48 people attended included housing staff, traveller teams, young people workers, health and children centres, food banks, district elected members and street pride.
    - Guest speakers were from DASV Cambs & Pboro, Independent Domestic Violence Advisor and Refuge.
  - Online training link [Welcome to Cambridgeshire DASV Partnership](#)

#### 4.3 Theme 2: Reducing Offending in Fenland

- Essentials by Sue
  - Essentials by Sue, is a project to protect the dignity and comfort of young people and reduce crime in Fenland.
    - Lack of access to daily items such as to sanitary items, toiletries and underwear.
    - The fear is that a lack of these items not only causes discomfort, can lead to embarrassment and being bullied by their peers.
    - This can perpetuate a cycle of low self-esteem
    - In the worst cases, young people resorting to crime in order to try and get hold of these 'essentials'.
  - Donation boxes and information posters and leaflets are in place at
    - March police station Burrowmoor Road, March PE15 9RB
    - March Library City Road, March PE15 9LT
    - Fenland Hall, Customer Service Centre County Road March PE15 8NQ
    - Chatteris Community Hub Furrowfields, Chatteris, PE16 6DY
    - Whittlesey Community Hub 31 - 35 Market Street, Whittlesey, PE7 1BA
    - Wisbech Police station Nene Parade, Wisbech PE13 3BT
    - Wisbech Library 5 Ely Place, Wisbech PE13 1EU
    - Radiology Dept, North Cambs Hospital The Park, Wisbech PE13 3AB
    - Wisbech Customer Service Centre The Boathouse, Harbour Square, Wisbech PE13 3BH
  - Distribution locations are in place at the four senior Academies in the District.
    - These locations are also donation points and it is hoped in time they will become self-sufficient.
  - There is work ongoing with a partner agency to use other public accessible locations as distribution points during the school holiday times.
  - There has been a full range of promotional activity including student briefings, staff briefings, social media promotion and corporate media release.
  - Medium term the CSP will continue to monitor and support participating organisations/locations.

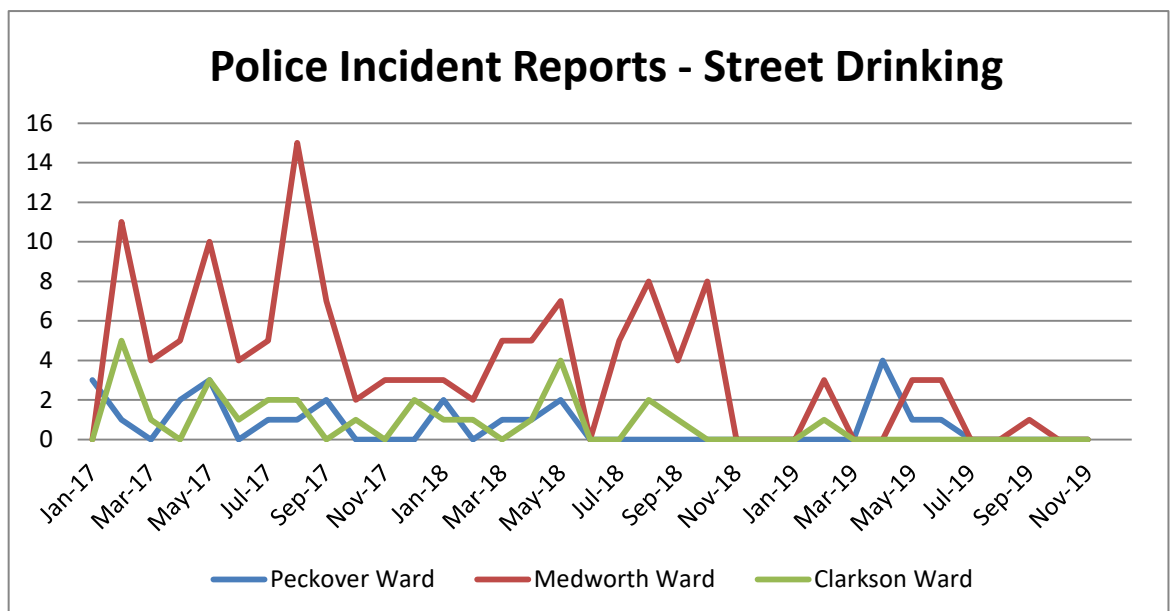
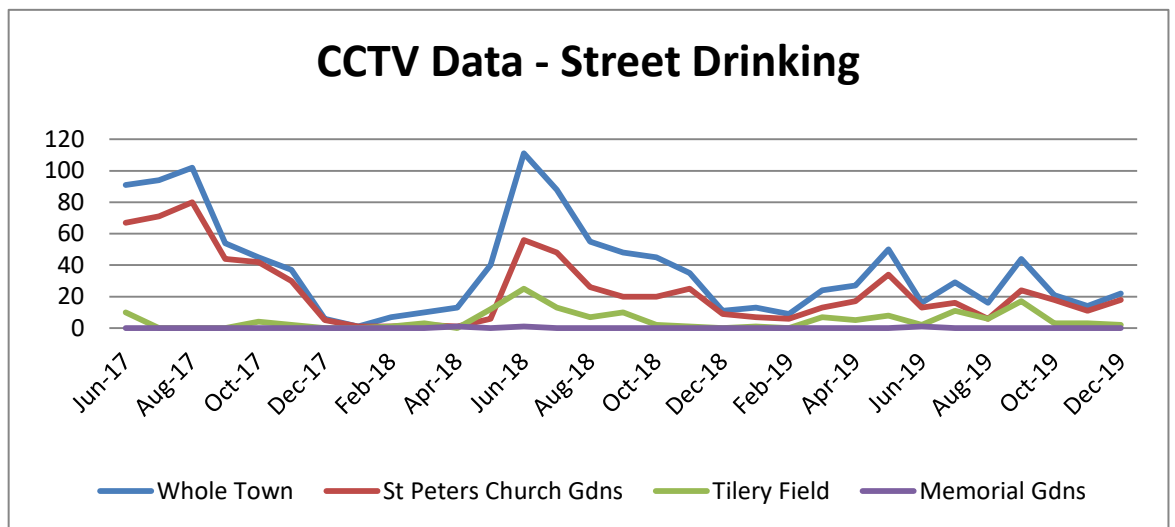
#### 4.4 Theme 3: Support Safer & Stronger Communities.

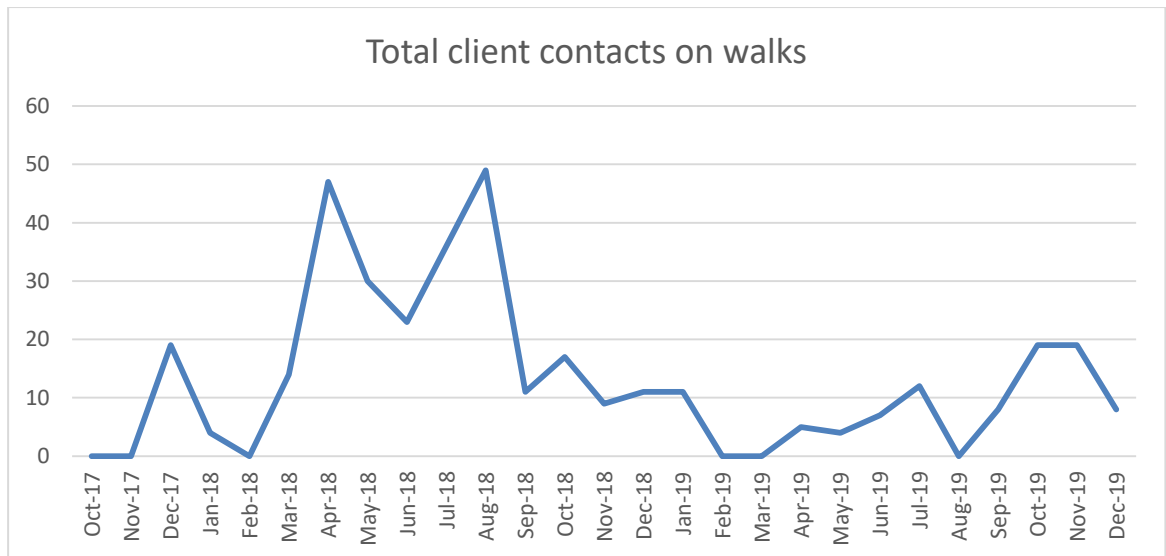
- Road Safety and Younger Drivers continue to be a focus.
  - The partnership has been supported by the Cambridgeshire & Peterborough Road Safety Partnership to seek opportunities to reduce the likelihood of this cohort being involved in collisions. This has included :
    - Delivering the Cambs Drive iQ platform to 6<sup>th</sup> forms
    - Wisbech, March & Whittlesey have participated during 2019
    - Session at College of West Anglia in Wisbech for Anglia Water Apprentices
      - driving at work is recognised as a risk, especially when younger drivers
- Substance Abuse
  - The Local Alcohol Action Area (LAAA) programme for Wisbech was concluded in January 2019 after successful two year participation.
  - It was felt appropriate to rejuvenate the partnership approach and this led to a partnership workshop being held in May 2019.
  - Partners attending the workshop included representatives from FDC teams including Licensing, Street Scene and Housing. Externally, from health, police and support networks.
  - An action plan was agreed with the focus being street drinking and associated anti-social behaviour.
  - Action plan is based upon Education, Prevention and Enforcement.
  - Best practise identified from previous work and other local authorities. (Boston and West Midlands)
  - Education and prevention through work conducted by non-enforcement partners namely Change Grow Live 2 outreach projects for Drug and Alcohol misuse and Rough Sleeping.
  - Enforcement will adopt a tiered approach where first intervention is aimed at education and prevention before increasing the level of intervention for repeat offenders.
  - Since the workshop in May there have been 3 further partnership meetings which have provided opportunity to understand the available performance data, seek appropriate



legal advice, sign off information sharing agreements, develop education/prevention leaflets and determine hotspot locations.

- Some of the design and development work continues
- The previous Wisbech Alcohol Partnership, the introduction of the Public Spaces Protection Order and control measures relating to new Off Licenses being opened has led to a continued decrease in instances of street drinking measured by police and CCTV as well as a decline in the numbers engaged with by outreach workers.
- Performance charts






- Using information from street cleansing staff which includes details about alcohol litter deposits and ASB activities the group are identifying potential hot spot locations for patrol activity which is shared with all partners involved.
- Over time the on-street partnership activity will provide direct evidence which will either support or undermine the performance data.
- Despite all evidence corroborating a drop in Street Drinking it is recognised there remains a public perception that it is not. Therefore through the Community Safety Partnership and work of the Responsible Authority Officer group which is a multi-agency team looking at hot spot licensing issues of concern there will remain a focus on tackling the issue and communicating the progress to all stakeholders and residents.
- Hate Crime
  - Supporting Cambridgeshire Constabulary rejuvenate their 3<sup>rd</sup> party reporting scheme
  - Confirmed participation
  - Refreshed and updated guidance
  - Training opportunity
- For full information on the Partnership projects please see the 2018/19 action plan at Appendix A.
- Partnership activities do impact upon more than the headline priority. For example, substance abuse & road safety which impact upon all three key areas of Victims, Offender and Community.

## 5 You Said - We Did

5.1 Please see the below table detailing the 'you said, we did' approach from the previous Overview and Scrutiny meeting in 2019.

You Said	We did
<p>Councillor Mrs Laws submitted a question to the O&amp;S Panel asking why data was not included in relation to Whittlesey's food bank</p>	<p>The 3 named centres in Chatteris, March &amp; Wisbech are overseen by the Trussell Trust who also manage the scheme in Ely. Our initial contact was through the trust.</p> <p>There is an emergency food service in Whittlesey run by the church which we became aware of and contact has been made.</p>
<p>Councillor Boden suggested that the online-training course for Scam Awareness is circulated to all members.</p>	<p>Training link - <a href="#">online learning</a> circulated through Members Services prior to and following the district elections.</p> <p>Useful Info also available here</p> <div style="text-align: center;">  <p>Useful Info Sheet.docx</p> </div>
<p>Councillor Boden suggested that the Council focuses on informing local businesses of the risk of Cybercrime.</p>	<p>In partnership with the Fraud &amp; Cybercrime Security Officer from Cambridgeshire Constabulary, we worked with Economic Development to introduce a page on the Fenland For Business website which provides information and guidance relating to Cybercrime. <a href="#">Business Related Cybercrime</a></p> <p>The Constabulary in association with Cambs &amp; Pboro against Scams Partnership held a free 'Fraud Prevention for Businesses' event in September 2019. This was also promoted through the Fenland For Business website.</p> <p>There continues to be</p>

	communication between the respective parties. Most recently following the Travelex cyber security breach.
Councillor Boden asked that the O&S Committee be provided with the results of the analysis into the high level of female offending in Fenland.	<p>This remains outstanding due to data extraction issues following the introduction of new software applications within Cambridgeshire Constabulary.</p> <p>It remains an open task on the CSP action plan.</p> <p>Consideration to analysis based on male/female offending. Looking at violent crime, theft, theft shoplifting and criminal damage will be discussed</p>

## 6 Other Activity

### 6.1 Safety Zone

The 2019 Safety Zone sessions were completed during the months of April, May and June 2019.

During the 3 events held at Fire Stations in March, Whittlesey and Wisbech over 1000 pupils from 30 Primary Schools across Fenland took part in activities delivered by staff from Fire, FDC, Police, County Council and volunteers helping deliver the environmental safety activity.

New for this year were booklets given to children before and after their attendance. The purpose of the booklets was to help determine the learning outcomes of the children. The booklet was divided into sections aligned with the exercise subjects namely, fire safety, water safety, community safety, product safety and environmental safety.

Each child also received a certificate of attendance.

There were 3 disclosures from children relating to knife crime and these were followed up immediately by the police.

Pupil feedback included:

- "I enjoyed all of it but Road Safety has to be my absolute favourite"
- "I learned how to save someone out of the water"

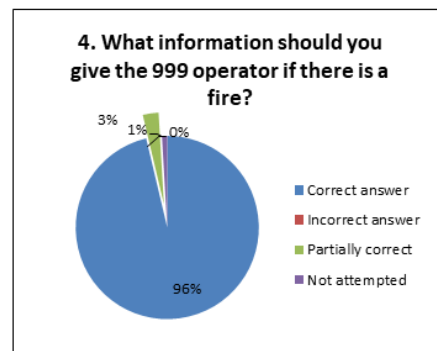
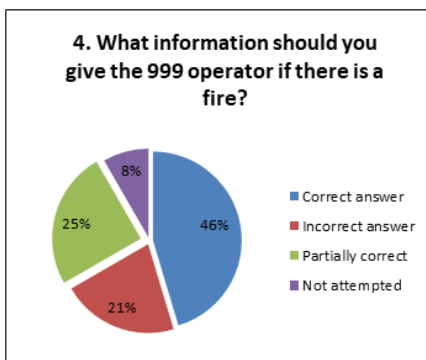
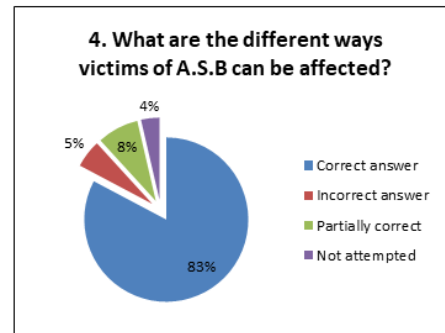
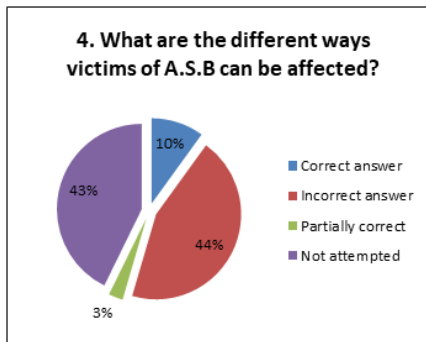
- “Learning about shoplifting was interesting as we were told how much you will be fined and that is scary and made me not want to do it”
- “I learnt which bin to put the rubbish in which I didn’t know”
- “I am going to convince my mum to stop smoking immediately”
- “Do not talk to people online”
- “Fire safety 10/10 😊 “

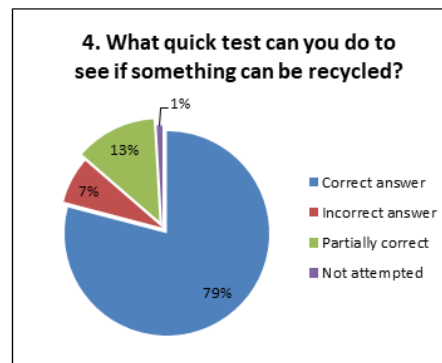
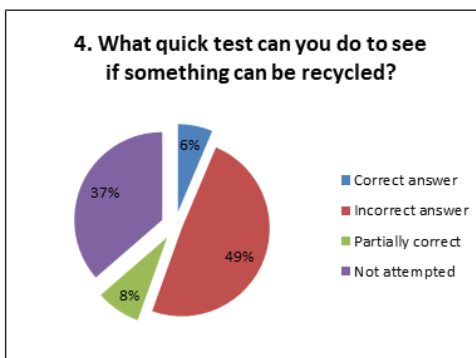
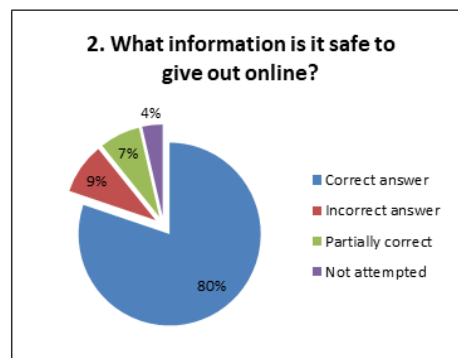
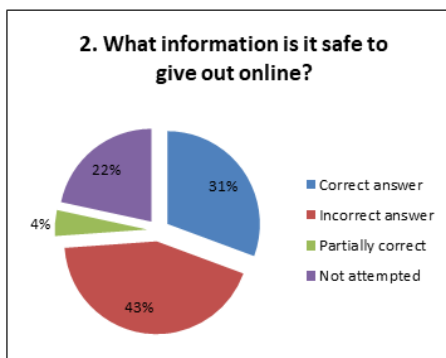
Feedback from teaching staff included - The children from Coates had an amazing morning with you, thank you so much for organizing such great activities. Your organisation was seamless and the activities pitched perfectly for my Year 5 children.

The events were promoted through by the Community Safety Partnership with an article being printed within the local newspaper and published on their website.

[Article](#)

This year also saw the introduction of formal performance monitoring to ensure the aims and objectives of the Safety Zone have been achieved. The following charts are examples of the learning outcomes.





## 6.2 Domestic Homicide Reviews

The partnership is responsible for and accountable to the Home Office for the completion of Domestic Homicide Reviews. These reviews are completed through convening a panel which is independent of any criminal investigation with the intention to identify learning or good practise which can be shared to prevent further domestic abuse related deaths.

The review report author and panel determines recommendations from the identified learning and/or best practise identified during the completion of the review. The recommendations are translated into an action plan. The delivery of the action plan is overseen by the partnership through a standing agenda item.

During this reporting period the 2 action plans generated following the 2016 and 2017 DHR's have been satisfactorily completed and closed.

Following an incident in December 2018 the CSP has been overseeing the completion of a DHR during 2019. This particular review is very complex and is unlikely to be completed until the spring of 2020. The Home Office, who quality assures the DHR's, has been consulted all through the process due to the unprecedented time it is taking to complete.

## 7 **2019/20 Priority themes**

7.1 The Community Safety Partnership will continue to develop communication lines with the 9 countywide thematic delivery boards to identify what preventative opportunities there are specific to Fenland.

7.2 The FCSP will continue to support the Police Crime & Commissioner Crime Plan and use the same priority headings in 2020/21 as in previous years, namely

- Supporting Victims
- Reducing Offending
- Supporting Safer and Stronger Communities

The finer detail of what partnership activity will be undertaken for each of these priority headings will be determined by the identified priorities of the respective county delivery board, the evidence linked to Fenland and identified preventative pathways specific to Fenland.

## **8 CCTV performance report for 2019**

8.1 At the Overview and Scrutiny panel meeting on the 2nd June 2014 an update relating to CCTV services was requested alongside the Fenland Community Safety Partnership performance update.

8.2 On a quarterly basis a CCTV stakeholder meeting is held with key contributing partners, including representation from each of the four town councils which allows for a full and comprehensive performance update to be provided in relation to CCTV services. This approach also allows for partners to provide feedback on the CCTV service, including input in to local performance outcomes and indicators.

8.3 For full information on CCTV performance relating to 1st January to 31 December 2019 please see the CCTV performance report at Appendix B.

8.4 A full update on the CCTV shared service can be found on the Progress Against the Environment Priorities O&S report.

## **9 Effect on corporate objectives**

9.1 The work of the Fenland Community Safety Partnership contributes to the Environment corporate priority and demonstrates an excellent partnership ethos for the Quality Organisation priority

## **10 Community impact**

10.1 The broad work of the Fenland Community Safety Partnership has an impact within Fenland communities through reducing crime & anti-social behaviour, reducing the fear of crime, improved public perceptions and building community cohesion. All these outcomes contribute to making Fenland safer and stronger.

## Appendix A

### **Fenland Community Safety Partnership**

#### **Partnership delivery plan**

**01 April 2018 – 31 March 2020**



**FENLAND**  
Community Safety  
Partnership

### **Strategic Themes 2018 – 2020**

Supporting Victims

Reducing Offending

Support Communities

**The Community Safety Partnership plan** – Is developed to identify and tackle behaviours, locations and trends which have a detrimental effect on the quality of life for Fenland residents the plan is designed to react to new emerging issues and address long term problems

**What are you trying to achieve?**

**How will that goal be reached?**

**How will you demonstrate success?**



## ACTION PLAN PERFORMANCE

### Key

	<b>Progressing well and on target: minimum risk of failure</b>
	<b>Requires intervention to ensure target is met: small-medium risk</b>
	<b>Needs urgent intervention to ensure project progresses: medium-high risk</b>

Supporting victims							
Priority	Action	Outcome	Target	Milestone	Lead Officer	Progress narrative / Risk	RAG
<b>Cyber-Crime (Q2 18/19 Strategic Assessment)</b>							
	Engagement event for each of the four towns within Fenland.  To be supported by key partners from Cambridgeshire Constabulary and/or CAPASP.	Increased awareness amongst the community of cybercrime risks, preventative measures, where to obtain help etc.	All sections of the community.		Rosie Cooke	<p>Scheduled activities:</p> <p>8<sup>th</sup> Jan – morning and afternoon at March Tesco and Chatteris Jacks – Nigel Sutton &amp; NPT</p> <p>16<sup>th</sup> Whittlesey Library – Police – inviting CAPASP</p> <p>21<sup>st</sup> Wisbech ASDA – afternoon - NPT – Invite CAPASP</p> <p><u>Update 31/01/2019</u></p> <p>Engagement sessions have been held March and Chatteris with support from the Fraud and Cybercrime Security Officer and the local neighbourhood police team.</p> <p>The events had a higher turnout than usual.</p> <p>There was one disclosure and the person appropriately signposted to Action Fraud.</p> <p>There was a lot of conversation regarding people having avoided being a victim or knowing of people who had been victim of cybercrime.</p> <p>46 copies of The Little Book of Big Scams and Little Book of Cybercrime were handed out during the two events.</p> <p>The event at Whittlesey on the 16<sup>th</sup> January was supported by Neighbourhood Watch. 2 people signposted to Action Fraud. Others discussed TV license scam and fraud banking emails.</p>	

					<p>21 copies of Cybercrime book and 18 copies of scam book handed out.</p> <p><u>Update for 25/04/2019</u></p> <p>The final community engagement event was held at Asda in Wisbech on 21/01/2019 following the 'Silver Monday' event that morning. The event was supported by the local neighbourhood police team and a representative from the local Neighbourhood Watch. All remaining 18 'Little Books' were handed out.</p>
	<p>Improve knowledge of professionals and community on subject of scam awareness.</p>	<p>Completion of e-learning provided by friends Against Scams'</p>	<p>Those who work within the community especially those considered vulnerable (elderly, disabilities, learning needs etc)</p> <p>Community members, increasing knowledge and self-help.</p>	<p>Alan Boughen</p>	<p><u>Update 31/01/2019</u></p> <p>Members of the CSP have been provided with the link to complete the Friends Against Scams training package. It is intended to promote the training package further after the January meeting using FCSP board members completion of the training as a positive influence on other teams within member organisations.</p> <p><u>Update for 25/04/2019</u></p> <p>Members from FDC, Cambs Police and Cambs Fire have successfully completed the online course and been issued their Friends Against Scams pin badge. CSP members were encouraged to widen the reach of the trg to their staff. Elected members of FDC have been encouraged to complete the same training through a member services O&amp;S update on the 12/03/2019.</p> <p>A Cybercrime training event is being organised for the 14<sup>th</sup> May 2019 in partnership with Cambs Constabulary's Cyber Security Advisor Nigel Sutton and the County Council Economic and Community Protection Manager Charlotte Homent. The intention is to raise awareness amongst frontline staff that have contact with those considered most vulnerable to scams/cybercrime of the preventative measures that can help protect people from becoming victims.</p> <p><u>Update for 18/07/2019</u></p> <p>On the 14<sup>th</sup> May the Fenland Community Safety Partnership hosted a Cyber Crime Training Event at the Boathouse in Wisbech.</p> <p>The Cybercrime training was delivered by Nigel Sutton the Fraud and Cyber Security Advisor from Cambridgeshire police to 33 frontline staff working across Fenland which included staff from Clarion, Fenland District Council, Cambridgeshire County Council, Cambridgeshire Police, Accent Nene and Alzheimer's UK. The training increased knowledge and improved awareness of how to deal with Cybercrime and scams, in the home, workplace and how to sign post potential victims to advice/guidance.</p> <p>The event was supported by Charlotte Homent from Cambridgeshire &amp; Peterborough Partnership against Scams (CAPASP)</p> <p>Those who attended were also requested to become Friends Against Scams by completing the online course.</p> <p><u>Update for 30/01/2020</u></p>

						FDC staff from within the Communities, Planning, Leisure and Environment teams have been encouraged to complete the Friends Against Scams online training following a team presentation which included raising awareness about online safety.
	Cybercrime Roadshow at 'Silver Mondays' event 21 <sup>st</sup> January 2019	Increased awareness amongst the community of cybercrime risks, preventative measures, where to obtain help etc.	Age group generally considered to be more vulnerable.		Rosie Cooke	<p><u>Update 31/01/2019</u></p> <p>Morning of 21/01/2019 planned event in partnership with County Community Protection and Cambs Constabulary. Cambs Constabulary (Nigel Sutton) presentation and engagement support from County Community Protection (Charlotte Homent). Will include information display, access to Little Book of CyberCrime and Little Book of Big Scams and seeking recruitment of Cyber Ambassador.</p> <p><u>Update for 25/04/2019</u></p> <p>On the 21/01/2019 Nigel Sutton, Cambridgeshire Constabularies Fraud &amp; Cybercrime Security Officer completed a presentation to 180+ people at The Light Cinema Wisbech. The group was predominantly from the older generation and there was also opportunity to ask questions before and after the event. 32 copies of the 'Little Book' were handed out. This event was also supported by the Peterborough City Environment Trust promoting health &amp; wellbeing initiatives.</p>
	Social Media Campaign during January 2019	Raise awareness of cybercrime methods and prevention options.	Fenland Community		Alan Boughen	<p>Information resources available from 'Get Safe Online' and permission given to use content.</p> <p><u>Update 31/01/2019</u></p> <p>There has been a daily twitter post of a stay safe online themed message and accompanying video. CSP members have been encouraged to repost to maximise the reach and both @Fencops and @Fenlandcouncil are tagged into the daily posts.</p> <p><u>Update for 25/04/2019</u></p> <p>Business related cybercrime advice as published on the Fenland for Business web page was promoted through social media streams of the CSP and Fenland for Business, as well as tagging other business related social media accounts.</p> <p><u>Update for 30/01/2020</u></p> <p>FCSP officers are now part of the Cambs Police Cyber Protect Ambassadors email circulars which provides awareness of current scams/cybercrime trends. This information is subsequently shared through CSP social media posts and by partners.</p>

	<p>Improve the awareness of Fenland Businesses to the risks presented by Cybercrime</p>	<p>Raise awareness of cybercrime methods and prevention options.</p>	<p>Fenland Business Community</p>		<p>Alan Boughen</p>	<p><u>Update for 25/04/2019</u></p> <p>Cambridgeshire Constabulary's Fraud &amp; Cybercrime Security Officer has been introduced to the Economic Development Officer for FDC. This has led to the creation of a 'Business Related Cybercrime' page on the Fenland for Business website. <a href="#">Business Related Cybercrime   Useful Information   Fenland For Business</a></p> <p>The Cybercrime officer will also provide regular written contribution for inclusion within the Fenland for Business newsletter which is distributed to 500+ members.</p> <p><u>Update for 30/01/2020</u></p> <p>Following the addition of the Cybercrime awareness page on the Fenland For Business website the Constabularies Cyber protect teams haven't had any direct contact from local businesses.</p> <p>Cyber Protect continue to communicate with Fenland For Business, most recently providing an update and guidance relating the to the Travelex ransom attack.</p>	
<p><b>Domestic Abuse</b></p> <p><i>This work stream sits across all priority areas of Victim, Offender and Communities.</i></p>	<p>Migrant Outreach workers with Fenland have been given appropriate training to recognise DA and how to respond/signpost</p> <p>(link to DHR 01/2017DB 6a)</p>	<p>Improved knowledge of sigs/impact/support relating to domestic abuse</p>	<p>Migrant outreach workers to complete e-learning package provided through DASV Partnership.</p>		<p>Alan Boughen</p>	<p><u>Update for 26/07/18</u></p> <p>e-learning link for Cambs&amp;Pboro DASV partnership online DA course has been circulated to Cambs Police and FDC Housing for completion by staff who work in roles that bring them into contact with the migrant population. It is recognised Cambs Police already have a comprehensive DA training programme. Housing have passed link to Inclusion and 'Change Grow Live' organisation.</p> <p>Those outreach workers who are employed by Cambs police receive internal DA training which is more in depth than that provided through the DASV link. Consequently police staff have not completed the suggested DASV e-learning.</p> <p>Andrea Svitkova the Migrant Outreach worker funded through the controlling migration fund has completed the training.</p> <p>Inclusion and Luminous have been requested to consider requiring their outreach staff to complete and this is being followed up through the Wisbech Alcohol Partnership by Aarron Locks.</p> <p><u>Update for 01/11/2018</u></p> <p>23<sup>rd</sup> August circulated to all CSP members the DHR recommendation linked to this action and links to the e-learning as well as countywide training menu.</p> <p>Wider circulation by the Chair of the Reducing Re-offending Group.</p>	

						<p>Waiting an update from both Inclusion and Luminus regarding their progress. This is being managed through the Alcohol Project meeting.</p> <p><u>Update 31/01/2019</u></p> <p>Luminus provide their new staff with DA awareness training as part of their induction and have annual mandatory training on the subject. CGL (formerly Inclusion) provide staff full training on the subject of DA and appropriate referral mechanisms.</p> <p><u>Update 25/04/2019</u></p> <p>Two eastern European staff members from Clarion Housing Group and the Rosmini Centre at Wisbech have been invited to be part of the DA Champions Network.</p> <p><u>Update for 18/07/2019</u></p> <p>DASV Partnership will have a new online training course available in July/August 2019. This will be circulated amongst partnership members and other partnership groups within Fenland to encourage completion by staff/organisation members.</p> <p><u>Update for 30/01/2020</u></p> <p>Migrant outreach workers attended a DA awareness event on the 28/11/2019 as part of this event all attendees were requested to complete the new DASV online training. Organisations represented included the Ferry Project, Rosmini Ctr and Children Centres.</p>
	<p>FCSP to consider options to increase awareness campaigns relating to DA.</p> <p>To include seeking volunteers from within the migrant community to support DA awareness campaigns</p> <p>(linked to DHR 01/2016LR 2c and 01/2017DB 7a)</p>	<p>Improved knowledge of domestic abuse, support routes and reporting.</p>	<p>Delivery of an awareness campaign.</p> <p>Partners involved in delivery / supporting the campaign.</p> <p>Volunteers engaged from within migrant community.</p>	<p>December 2018</p>	<p>Rosie Cooke</p>	<p><u>Update for 26/07/18</u></p> <p>Meetings arranged with DASV engagement officer to discuss options and access supporting material.</p> <p>Links have been made with local Refuge manager and contact has been made with Rosmini centre.</p> <p>Supported DASV activity during the world cup period with particular approach to local sports clubs.</p> <p>Planning to support 16 days of action national campaign in November</p> <p><u>Update for 01/11/2018</u></p> <p>Domestic abuse awareness in Fenland will be delivered in partnership with DASV Partnership and Refuge along with volunteers from the Rosmini centre. There are planned awareness events in November at the four market towns as part of the usual engagement activity and also at The Oasis Childrens Centre, Wisbech. DASV partnership and Refuge have committed to support and we're expecting a volunteer from Rosmini.</p>

This activity will support the national campaign '16 days of action'. This will also be supported by social media activity through November and into December.

This quarter we have provided the Rosmini Centre with domestic abuse handbooks, information and resource. The centre manager has also been provided an input relating to the DASV partnership website and the multi-lingual opportunities available.

Rosmini Centre has bid for funding to deliver a 'Freedom Programme' in multi-lingual format. <http://www.freedomprogramme.co.uk/>

Children Centres have agreed to support the awareness campaign, translated material was a desire and they were made aware of the translated version of the DASV website. Other material provided included leaflets from Refuge, discreet help line vouchers, 'do you recognise yourself' posters and DASV partnership DA toolkit for professionals. There has been links developed between the Refuge Outreach work and Children Centres with the intention to provide support where appropriate.

Delivery of Tough Love took place 3rd & 4<sup>th</sup> October to 4 Fenland academies and colleges. Increased awareness of coercive and controlling behaviour.

Clarkson Academy	250 students
Cromwell community college	250 pupils
Sir Harry Smith	200 student
Octavia Academy	24 students
Queen Mary Centre	26 parents & professionals

Neale Wade decided not to participate as a result of accommodation difficulties.

Disrespect Nobody Campaign and associated learning material has been promoted within each participating school and they have each agreed to deliver a theme based lesson following the performances. These may be immediately after the theatre production or within a specific PD lesson.

Update 31/01/2019

**2018 Fenland Community Safety Partnership - Domestic Abuse Awareness Campaign Summary**

Following recommendations from a Domestic Homicide Review the Fenland Community Safety Partnership has worked with partners to deliver a campaign to raise awareness of Domestic Abuse and Coercive Control in Fenland. One of the recommendations was to work closer with the Eastern European community. We have been successful in identifying DA champions from the Eastern European community.

The DA Champions will receive information from the DA champion's network and have been invited to attend the quarterly meetings; who in turn will build trust and share key messages within their communities to help DA victim's access support and guidance.

Our work to raise awareness of DA has been supported by Refuge, Women's Aid, Cambridgeshire & Peterborough DASV Partnership, Neighbourhood Policing Teams and Cambridgeshire County Council Family Workers. We have also been supported with resources provided by the DASV

					<p>Partnership and Refuge, including toolkits/posters/leaflets and discreet handouts for both professionals and the community. These have been shared with Children’s Centres, GP services and Fenland District Council contact centres. The partnership working has identified opportunities for DA support groups. Development work to introduce such groups is currently underway.</p> <p><b>DA Awareness Launch</b> The DA awareness campaign was launched in October 2018 with the delivery of the Tough Love Theatre Performances; an applied theatre project that raises awareness around Coercive Control and Domestic Abuse in teenage intimate relationships. The play was followed by an actor facilitated post-show talk exploring the issues raised. All five performances were successfully delivered to 774 young people in Fenland colleges and academies (Thomas Clarkson, Cromwell, Sir Harry Smith &amp; Octavia). Parents and professionals also attended an evening performance and took away information from Refuge and Circle 33.</p> <p><b>Outreach sessions</b> Community Safety has delivered DA awareness sessions that were sensitively adapted to reach Fenland residents in partnership with Refuge, Age UK, Centre 33 and Cambridgeshire County Council Family Workers.</p> <p>These included:</p> <ul style="list-style-type: none"> <li>• Sessions at Children’s Centres in Chatteris, Whittlesey, March, and Wisbech</li> <li>• Events for the older generations in partnership with Age UK and the Rotary Club,</li> <li>• A session at the Rosmini Centre in Wisbech for families from the Eastern European community</li> <li>• Community engagement events in libraries and supermarkets in Chatteris, Whittlesey, March, and Wisbech.</li> </ul> <p><b>Media Campaign</b> Our program of DA awareness sessions has run in conjunction with a media campaign, promoting daily messages to mainstream and marginalised groups to help victims and their families recognise abuse and provide them with links to advice and support and reporting.</p> <p><b>Future Training Opportunities</b> Community safety, the DASV Partnership and Refuge are currently planning a training session to be delivered in March 2019 for front facing staff working in Fenland. This is to raise awareness of how to identify DA and appropriately signpost victims and their families. This will be coordinated and hosted by Community Safety at Fenland Hall.</p> <p><u>Update for 25/04/2019</u></p> <p>On March 20<sup>th</sup> 2019 awareness raising session was delivered to 47 front line professionals from across Fenland. The training was delivered by colleagues from Cambs &amp; Pboro DASV Partnership and Refuge. Subjects included recognising different kinds of DA, victim impact, coercive control, risk assessments, referrals processes and Sarah’s law. Attendees came from various teams with Fenland District Council including Housing Staff, County Council teams who work in Fenland, Community Transport, Bobby Scheme, Third sector organisations including Cambs-sight, Ormiston, Dementia &amp; Alzheimer’s support and Centre 33</p> <p><u>Update for 18/07/2019</u></p> <p>DASV Partnership will have a new online training course available in July/August 2019. This will be circulated amongst partnership members and other partnership groups within Fenland to encourage completion by staff/organisation members.</p> <p><u>Update for 31/10/2019</u></p> <p>15/07/2019_Cambs Women’s Aid is introducing an ‘Ask Me’ campaign recruiting members of the community to act as ‘Community DA Ambassadors’. There is a focus on members of the migrant community. In Fenland they have a session planned for March town. The DASV partnership is proactively encouraging them to hold a similar event in Wisbech. CSP projects officer to contact organisers to offer support for Wisbech event.</p>
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						<p>Another DA awareness raising event is being held at Fenland Hall on 28/11/2019 supported by Cambs &amp; Pboro DASV Partnership and Womens Aid. Subjects being spoken about include Domestic Abuse Disclosure Scheme, Coercive Control and what services can victims be referred to. Some of the content will link to recommendations being made in the draft review report of the live DHR.</p> <p>All attendees are being asked to complete the updated DASV e-learning package. 50 plus attendees from across the district. Including Rosminin, Ferry Project, RSL's, Family Workers, Children day care providers, education etc.</p> <p><u>Update for 30/01/2020</u></p> <p>DA awareness event was held on 28/11/2020 at March YPM. This was attended by 48 front line professionals and volunteers who have direct contact with community members. This included Housing Staff, Traveller teams, Young people workers, health and children centres, food banks, district elected members and street pride.</p> <p>Guest speakers were from DASV Cambs &amp; Pboro, IDVA and Refuge.</p> <p>Some positive feedback was received and another similar event is being planned for late 2020 or early 2021.</p>																
<b>Hate Crime</b>	Diverse Community Forum (DCF) to review Hate Crime reporting process within Fenland	Improved community awareness & confidence to report Hate Crime	Increase reported Hate Crime compared to 16/17	April-June July-Sept Oct-Dec Jan-Mar	D Bailey / DCF  Awareness Campaign supported by R.Cooke	<p><u>Update for 09/11/17</u></p> <p>Hate Crime Recording - tbc</p> <p>3rd Party Reporting – This will be an agenda item for the Diverse Communities Forum meeting in December 2017.</p> <p>Hate Crime Awareness Week - Supported by the partnership through a number of Social Media posts through the FCSP Twitter feed and the Social Media feeds of FDC.</p> <p>Supported an engagement/Hate Crime Awareness event in partnership with the police at the Rosmini Centre, Wisbech on Wednesday 18/10/17.</p> <p><u>Update for 25/01/2018</u></p> <p>Hate Crime Recording</p> <table border="1"> <thead> <tr> <th>Period</th> <th>2016/17</th> <th>2017/18</th> <th>Difference</th> </tr> </thead> <tbody> <tr> <td>April to June</td> <td>10</td> <td>15</td> <td>+5</td> </tr> <tr> <td>July to Sept</td> <td>17</td> <td>17</td> <td>=</td> </tr> <tr> <td>Oct to Dec</td> <td>20</td> <td>18</td> <td>-2</td> </tr> </tbody> </table> <p>For the period Oct to Dec 2017 33% of recorded hate crime were classified as prosecution possible, compared to 15% for same period 2016.</p> <p>At the December DCF meeting it was agreed the third party reporting scheme needed rejuvenating and this was scheduled for the spring of 2018. At the February 2018 meeting further discussion is to be held to plan for the rejuvenation launch.</p>	Period	2016/17	2017/18	Difference	April to June	10	15	+5	July to Sept	17	17	=	Oct to Dec	20	18	-2
			Period	2016/17			2017/18	Difference														
			April to June	10			15	+5														
July to Sept	17	17	=																			
Oct to Dec	20	18	-2																			
Through DCF review current 3 <sup>rd</sup> party reporting process. Taking account of national, local and online developments to rejuvenate and promote scheme in Fenland.	Feb 2017 – Review concluded  June 2018 – New 3 <sup>rd</sup> party reporting scheme adopted and promoted.																					
Awareness Campaigns supported by Comm Safety Team	14 <sup>th</sup> to 20 <sup>th</sup> October 2017 – Stop The Hate UK																					



Update 26/04/2018

Conversations have been ongoing since February with reporting centres as to how they can be assisted/ supported to see how they can be most effective in a time of limited/ reducing resources and with no financial support to directly undertake this work. Alternative working methods are being discussed and an update will be given in the next report update.

Hate Crime Recording

<b>Period</b>	<b>2016/17</b>	<b>2017/18</b>	<b>Difference</b>
April to June	10	15	+5
July to Sept	17	17	=
Oct to Dec	20	18	-2
Jann to March	20	7*	

\*March 17/18 data not yet available

Contact points have promoted the opportunity for people to report hate crimes directly to them, reporting centres and or the police. As well as challenging prejudices and preconceptions presented to them about Eastern Europeans with facts and utilising stereotyping and myth busting leaflets. This has resulted in at least one crime that with hitherto been unreported being received and investigated. It is highly likely that in this case the victim will be rehomed by a social housing association in light of evidence provided to extract them from the situation they currently face. This will provided a better quality of life for them.

The ongoing twitter promotional programme is ongoing.

The Community Survey now contains a question asking whether participants have been affected by Hate Crime.

Update for 26/07/18

David Bailey has written to existing reporting centres and those in the community who accept or signpost people to report Hate Crime across Fenland. As well as all Town and Parish Councils explaining to them what Hate Crime is, its impact in the community and asking if they'd like to continue to be a reporting centre and for those who are not the opportunity to "sign up".

I've also offered new/ refresher training to all who want to engage at a time to suit them. Options, mornings, afternoons, evenings and on weekends.

Update for 01/11/2018

Recorded crime figures as provided by Cambridgeshire Constabulary.

<b>Period</b>	<b>2017/18</b>	<b>2018/19</b>	<b>Difference</b>
April to June	15	13	-2

July to Sept	17		
Oct to Dec	18		
Jann to March	14		

David Bailey is working on developing a list of remaining 3<sup>rd</sup> party reporting centres and determining the number of referrals through these centres in both 2017 & 2018

Update for 31/01/2019

Recorded crime figures as provided by Cambridgeshire Constabulary.

Period	2017/18	2018/19	Difference
April to June	15	13	-2
July to Sept	17	20	+3
Oct to Dec	18	9	-9
Jan to March	14		

The rejuvenation of the 3<sup>rd</sup> party reporting process has been put on hold. The police have requested the County Council take over the scheme and this currently sits with Rob Hill. Following a conversation with Rob it was felt appropriate to postpone what we're doing to ensure there was no confusion having too much change over a short period.

Update for 25/04/2019

Recorded crime figures as provided by Cambridgeshire Constabulary.

Period	2017/18	2018/19	Difference
April to June	15	13	-2
July to Sept	17	20	+3
Oct to Dec	18	9	-9
Jan to March	14	11	-3

8 reports related to race, 2 sexuality related and 1 transgender.

There is countywide review of 3<sup>rd</sup> party hate crime reporting. Cambridgeshire Constabulary have indicated they will only support one 3<sup>rd</sup> party reporting location in each of the district/city council areas. Concerns have been shared with Rob Hill regarding this approach indicating one centre for Fenland isn't ideal, it is preferable for the police to choose the single location rather than the district council (DC) as it could negatively impact upon other work streams where the DC are partners and the 3<sup>rd</sup> party scheme is a police led scheme supported by the DC to increase victim confidence to report hate crime.

Work by David Bailey has identified blockages relating to the Hate Crime reporting mechanism by educational establishments. There has been communication between FDC's Chief Executive and the County Council Chief Executive and Director of Education

in relation to this and the difficulties are being addressed.

Cambridgeshire Constabularies Tiff Lane has completed three Assembly presentations at TCA on the subject of Hate Crime. Inspector Lombardo is to deliver presentations to the Fenland Academies on the subject of ASB but will also include elements of Hate Crime.

Referral process within schools in relation to PREVENT has been shown to work following the referral of a TCA pupil and their subsequent adoption by the Prevent Team.

Update for 18/07/2019

Recorded crime figures as provided by Cambridgeshire Constabulary.

<b>Period</b>	<b>2018/19</b>	<b>2019/20</b>	<b>Difference</b>
April to June	13	20	+7
July to Sept	20		
Oct to Dec	9		
Jan to March	16		

Cambridgeshire County Council's Communities and Partnership Committee has unanimously allocated the following sites as independent reporting centres in Fenland:

- Fenland Hall, County Road, March, PE15 8NQ, and Rosmini Centre, 69A Queens Road, Wisbech, PE13 2PH

The idea is that in some cases police involvement may put people off reporting incidents of hate crime, a problem the government is bringing in changes to solve. In addition to using the preferred online reporting method through True Vision it is intended to reduce the anxiety of reporting Hate Crime if this can be done at non-police locations.

The fixed centre's to report hate crime will be part of a "hub and spoke approach" and complemented by "satellite locations". With more coordination and promotion being invested this time around. Further enhancements would be delivered as progress was made

Her Majesty's Inspectorate of Constabulary has warned there is a real possibility that Brexit will trigger a spike in hate crimes. So Cambridgeshire County Council's Communities and Partnership Committee are supporting this work with that in mind to ensure there are solutions in place.

Update for 31/10/2019

Recorded crime figures as provided by Cambridgeshire Constabulary.

<b>Period</b>	<b>2018/19</b>	<b>2019/20</b>	<b>Difference</b>
April to June	13	20	+7
July to Sept	20	37	+17
Oct to Dec	9		
Jan to March	16		

All public accessible computers at Fenland District Council 'Service Centre' now have a 'tile link' which allows the direct reporting of Hate Crime by victims at a 3<sup>rd</sup> party location through the preferred option of True Vision.

						<p>Through engagement and social media supporting hate crime week W/C 16/10/2019</p> <p><u>Update for 30/01/2020</u></p> <p>Recorded crime figures as provided by Cambridgeshire Constabulary.</p> <table border="1"> <thead> <tr> <th>Period</th> <th>2018/19</th> <th>2019/20</th> <th>Difference</th> </tr> </thead> <tbody> <tr> <td>April to June</td> <td>13</td> <td>20</td> <td>+7</td> </tr> <tr> <td>July to Sept</td> <td>20</td> <td>37</td> <td>+17</td> </tr> <tr> <td>Oct to Dec</td> <td>9</td> <td>20</td> <td>+11</td> </tr> <tr> <td>Jan to March</td> <td>16</td> <td></td> <td></td> </tr> </tbody> </table> <p>Cambridgeshire Constabulary has rejuvenated the 3<sup>rd</sup> party reporting scheme and the CSP projects officer is working with their Hate Crime lead to facilitate some training for the centre's that operate across Fenland.</p> <p>The Constabularies Hate Crime lead attended the October CSP meeting and presented to the partnership about the work of the 3<sup>rd</sup> party centre's.</p>	Period	2018/19	2019/20	Difference	April to June	13	20	+7	July to Sept	20	37	+17	Oct to Dec	9	20	+11	Jan to March	16		
Period	2018/19	2019/20	Difference																							
April to June	13	20	+7																							
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**Reducing Offending in Fenland**

Priority	Action	Outcome	Target	Milestone	Lead Officer	Progress narrative / Risk	RAG
<b>Re-Offending links to accommodation (Q1 18/19 Strategic Assessment)</b>							
	Why does Fenland have a higher proportion of female offenders than any other area within Cambridgeshire & Peterborough?	Understand female offending: crime type, age group, needs to offend.	Completion of re-search and provision of report.			<p><u>Update for 31/01/2019</u></p> <p>Cambridgeshire Constabulary have been unable to complete the research due to more serious competing demands.</p> <p><u>Update for 25/04/2019</u></p> <p>Following some initial analysis by Cambridgeshire Research Group into this aspect of offending It was recommended and agreed at the January 2019 CSP meeting to include more detailed research within the end of year assessment.</p>	
<b>Shoplifting</b>	Review current capacity	Partnership is aware of	Review		Rosie	<u>Update for 09/11/17</u>	

	<p>of emergency provision of local support services in Fenland.</p>	<p>current gaps that exist within local support services (food banks).</p> <p>Partnership will be best informed on local food bank provision to promote and where applicable, provide support for change.</p>	<p>completed = yes</p>		<p>Cooke</p>	<p>Review completed. There are three Foodbanks in Fenland at Chatteris, March and Wisbech. They mainly provide 'long life' food to those who self-refer or are referred by an agency. The foodbanks do operate an allocation policy to prevent abuse of the charitable provisions.</p> <p>Foodbanks have limited supplies of toiletries as these items are rarely donated. They don't provide access to toys due to storage space. However, where they are able and supply permits they do hand out donated toys on an identified 'needs' basis.</p>
	<p>Task and finish group established to;</p> <ul style="list-style-type: none"> <li>• Implement local project based on Sue's Essential model</li> <li>• Development of a business pack</li> <li>• Provide training and guidance to local business on community resolution opportunities.</li> <li>• Review and evaluate the local ShopWatch schemes.</li> </ul>	<p>Established task and finish group (multi agency)</p> <p>Delivery of agreed partnership projects (Sue's Essentials)</p> <p>Reduced shoplifting from the young female cohort</p>	<p>Sue's Essentials model implemented = yes/no</p> <p>Reverse the current upward trend of shoplifting = yes/no</p>	<p>December 2017 – Task and finish group to be established</p>	<p>Neighbourhood Inspector</p> <p>FDC Community Safety</p>	<p><u>Update for 09/11/17</u></p> <p>Within East Cambs it has been identified that young females have not been collecting Sue's Essentials from Foodbanks instead using their mothers to do so. It is felt this could be due to the nervousness/stigma of going into a Foodbank and the opening times are during the days/times when requiring the items are at school or college.</p> <p>Due to recent Police restructure and change in personnel this project will be recommenced from late November onwards.</p> <p><u>Update 25/01/2018</u></p> <p>The police restructure, introduction of a new policing Inspector for Fenland and demand upon partnership agencies has meant there hasn't been the progression on this action as would have been liked.</p> <p>Recorded shoplifting offences remains at similar levels to 2016 with 14 more offences in 2017 through the period April to December.</p> <p>Consideration is being given to rolling out the Sue's Essentials scheme as in other Cambridgeshire districts.</p> <p><u>Update 26/04/18</u></p> <p>Meeting held between R.Cooke and East Cambs originator of 'Essential's by Sue' to understand how the scheme was introduced contribution of supplies, promotion and how those in need accessed the service.</p> <p>Some key points identified were</p> <ul style="list-style-type: none"> <li>• Initial funding</li> <li>• Management of financial contributions</li> <li>• Methods to collect donated items</li> <li>• Access to service</li> <li>• Promotion</li> <li>• Negative media articles</li> <li>• Positive community feedback</li> </ul> <p><u>Update for 26/07/18</u></p>

Action plan has been developed with intention of project launch in October 2018. Work to complete includes sourcing operational material which will require small funding bid to CSP and continued engagement with key project delivery partners.

Update for 01/11/2018

Following the July Strategic Assessment findings relating to a higher proportion of females offenders in Fenland compared to the remainder of the County, the police are sponsoring research to understand in more details the nature of female offending in Fenland.

Police recorded crime shows a reduction in recorded shoplifting offences between April and August 2018 when compared to the same period 2017.

Wisbech sector reduced by 21% (189 to 149)

March Sector (includes Chatteris and Whittlesey) reduced by 10% (77 to 69)

Update 31/01/2019

Supplies are being coordinated, Communication strategy being planned, partners briefed and involved for a launch by the end of March 2019.

Update 25/04/2019

Essentials by Sue Launch Update

Promotional material is being sourced through FDC print room. Once available the scheme will be launched without delay. Donation points have been agreed in police stations, foodbanks, Young People March and academies. Other locations still being considered. Information about the scheme will be promoted through FDC communications.

Update 18/07/2019

Elections and purdah considerations have caused further delay. However progress has been made and full roll-out planned to coincide with new school year as schools heavily involved and summer break likely to cause loss of momentum.

Work with colleges and academies are taking place prior to the summer break to finalise working arrangements with lead staff to ensure the project is introduced to students in September. This will include CSP projects Officer and Sue Loaker attending assemblies.

Cromwell Community College participated in a media promotion with Community Safety on the 03/07/2019, supported by FDC Comms Team and Sue Loaker. Once approved the media release will be used to promote essentials by sue to encourage donations to start to come in ready for distribution when the Autumn term commences.

Update for 31/10/2019

### **Extended Delivery Partners**

Cambridgeshire libraries/Louise Aldridge requested a meeting to discuss the EBS project in Fenland. March and Wisbech libraries are now additional donation points. There has also been an offer for the libraries to be an access point toiletries for teens to during the school holidays, once staff have been introduced to the project in the future.

### **Updated Donation Points**

- March police station Burrowmoor Road, March PE15 9RB
- March Library City Road, March PE15 9LT
- Fenland Hall, Customer Service Centre County Road march PW15 8NQ
- Chatteris Community Hub Furrowfields, Chatteris, PE16 6DY
- Whittlesey Community Hub 31 - 35 Market Street, Whittlesey, PE7 1BA
- Wisbech Police station Nene Parade, Wisbech PE13 3BT
- Wisbech Library 5 Ely Place, Wisbech PE13 1EU
- Radiology Dept, North Cambs Hospital The Park, Wisbech PE13 3AB
- Wisbech Customer Service Centre The Boathouse, Harbour Square, Wisbech PE13 3BH

Donations have been collected from all points, further publicity arranged to promote scheme and thank donators. Items donated have been sorted and given to all participating collection points.

### **Flyers**

Flyer has been amended and distributed to appropriate locations.

### **Project Promotion**

- Cambs Radio
- Fenland Citizen
- Twitter
- FDC Facebook
- What's Breaking
- Information Flyers and posters at all donation points

### **Direct Work with Colleges and Academies**

Dates are being finalised for school promotional events with staff and students.

Colleges and academies have suggested inviting students and staff to bring in one personal hygiene item to donate on this day to help boost donations and the resources each school will have to support their students in need. This will take place this November and December in:

- Sir Harry Smith Community College
- Cromwell Community College
- Neale Wade Academy
- Thomas Clarkson Academy

### Update for 30/01/2020

All four academies have now fully adopted EBS and working towards becoming self-sufficient through management of their own donation and collection processes.

Cambs Libraries in Fenland have indicated a willingness to become collection centres to

						bridge the gap when the academies are on extended holiday breaks. This is being progressed by the CSP Projects Officer.  Donation points at the police stations, North Cambs Hospital and libraries have been most successful with good support from local Foodbanks.	
<b>Support safer and stronger communities</b>							
Priority	Action	Outcome	Target	Milestone	Lead Officer	Progress narrative / Risk	RAG
<b>Drug &amp; alcohol abuse and the community impact (Q3 18/19 Strategic Assessment)</b>						<p>CSP Meeting held on 31<sup>st</sup> January 2019 at which the Q3 strategic assessment was presented and discussed.</p> <p>Street drinking and associated ASB, the PSPO and resulting community concern in Wisbech was determined to be the most pressing aspect of substance abuse within Fenland.</p> <p>The recommendation relating to convening a professionals workshop to consider and develop a partnership approach to deal with Education, Diversion and Enforcement was considered appropriate.</p> <p>Consultation with and involving key community stakeholders was also considered to be relevant to understand what stakeholders feel are the specific issues, the impact and the solutions.</p>	
<b>Street drinking</b>	Deliver the Fenland Alcohol Partnership action plan inline with the LAAA requirements	<p>Reduced alcohol related incidents including street drinking</p> <p>Reduced risk of alcohol harm to the local community</p>	LAAA program delivered = yes (ongoing)		A Locks	<p>Please see Wisbech Alcohol Project Plan for further detail on performance and progress.</p> <p>The vacant Outreach Recovery worker post has been successfully recruited during April 2018 with the officer expecting to start duties in early June.</p> <p><u>Perf Measures</u></p> <ol style="list-style-type: none"> <li>1. Number of partnership meetings held</li> <li>2. Updates delivered to stakeholders</li> <li>3. Off-Watch implemented</li> <li>4. Enforcement response to reported breach of PSPO</li> <li>5. Number of national alcohol campaigns supported</li> <li>6. IBA training to front line officers</li> <li>7. Reduced street drinking in PSPO locations</li> <li>8. Number of recovery walks conducted</li> </ol> <p><u>Update for 01/11/2018</u></p>	



						<p>Please see Wisbech Alcohol Project Plan for further detail on performance and progress.</p> <p><u>Update for 31/01/2019</u></p> <p>The Wisbech Alcohol Partnership participation in the Home Office Local Alcohol Action Area (LAAA) programme 2 commences at the end of January 2019. The programme saw the partnership develop and deliver a 13 point action plan which helped deliver the following key actions / outcomes;</p> <ul style="list-style-type: none"> <li>• Recruitment of multi-lingual outreach recovery professionals to support and enhance the weekly walks within key street drinking hotspots</li> <li>• Removal of the Designated Public Places Order and replaced with a focused and more targeted Public Spaces Protection Orders in key locations of Wisbech</li> <li>• Supported National and Local Alcohol campaigns including 'alcohol awareness week', 'Morning After' and 'Dry January', through partner social media channels</li> <li>• Provided front line officer training on Alcohol Identification and Brief Advice (IBA) to several Fenland organisations ensuring correct advice and signposting was being made to service users and clients showing signs of alcohol or substance misuse</li> </ul> <p>The Alcohol Partnership will be reviewing its work and arranging a partner workshop in early 2019 to help inform and steer the partnership in working towards action plan development and delivery for 2019/20.</p> <p><u>Update for 25/04/2019</u></p> <p>The LAAA programme was concluded in January 2019 after successful two year participation. The Wisbech Alcohol Partnership has highlighted the good work delivered during the two year period including providing a case study to the Home Office in respect to the Recovery Outreach Work that has been delivered and continues to be provided in Wisbech.</p>
<b>Wisbech Street Drinking &amp; Associated ASB</b>	Deliver a partnership workshop to examine the street drinking situation within Wisbech using the O'SARA problem solving model.	Partnership action plan following the Prevention, Intervention, Enforcement model.	An agreed partnership action plan	Delivery of workshop.  Agreed partnership action plan.	Alan Boughen	<p><u>Update for 25/04/2019</u></p> <p>Workshop is being held 16<sup>th</sup> May 20-19 at the Boathouse, Wisbech. Key stakeholder partners have been identified and notified of the planned event. Partners are primarily from those services considered to be front line. Whether this is enforcement, diversion, education or victims.</p> <p><u>Update for 18/07/2019</u></p> <p>Workshop held on Monday 20<sup>th</sup> May. Those attending included representatives of FDC, Police, county Council, CGL, Ferry Project and Sun Network. A draft action plan has been developed which has been shared with those in attendance. Other than the need for some small changes the action plan reflected the outcome of the workshop.</p> <p>The next phase is to seek partnership commitment to deliver against the plan and develop a process to monitor and record inputs/outcomes.</p> <p><u>Update for 31/10/2019</u></p>

					<p>Partnership discussions were held on 12<sup>th</sup> September 2019 involving CGL, County Substance Abuse leads, FDC teams Licensing, StreetScene, Community Safety and Housing.</p> <p>Agreement in principle was found for a staged response to multiple breaches of the PSPO where education and diversion were the priorities before enforcement. This process requires reviewing by FDC legal team and has been requested.</p> <p>It was also agreed to try and re-kindle the joint partnership 'recovery walks' involving CGL and Central and Eastern European Homelessness Project (CEEHP) – Wisbech outreach workers. This is being progressed by CGL staff based at Wisbech and staff overseeing the CEEHP.</p> <p>The CSP ISA has been circulated amongst partners involved in the work.</p> <p>All members felt there was a need for regular round the table discussion; the next will be during the 1st week of November. ECINs is to be used.</p> <p>Work is ongoing to bring this all together and recorded within an action plan.</p> <p><u>Update for 30/01/2020</u></p> <p>Third meeting of a partnership approach was held on 20/12/2019. These meetings are subject of minutes and actions. All meeting notes and actions are filed on the respective ECINs case. Next meeting scheduled for early February.</p> <p>Through use of information from street cleansing staff which includes details about alcohol litter deposits and ASB activities the group are identifying potential hot spot locations for patrol activity which is shared with all partners involved.</p> <p>Data from police, CCTV and CGL outreach work indicates a continued reduction in street drinking.</p>	
	Delivery of the partnership agreed action plan.	Partnership agreement and commitment to deliver against the specific elements of the action.			<p>The majority of this has been agreed, see above update, there remains some work ongoing associated to patrol capacity.</p>	
		Development of a process to monitor and record input/output of partnership work.			<p><u>Update for 31/10/2019</u></p> <p>Partnership meeting on the 12<sup>th</sup> September agreed ECINs would be the appropriate recording system to use. Round the table meeting were felt to be beneficial and some of those present raised the Cambridge City 'street life' meeting as an example where by all partners would share knowledge and information to facilitate an effective and efficient response.</p> <p>The frequency of the meetings would not be 'set in stone' but decided by the group at the closing of the current meeting. The first formal group meeting would be in the first week of November.</p>	

<b>Safety Zone 2019</b>	Deliver Safety Zones programmes for all primary schools within Fenland.	Successful Delivery and participation by all primary schools.	Sessions successfully delivered.	<ul style="list-style-type: none"> <li>• 3 geographical SZ delivered</li> <li>• Number schools</li> <li>• Number students</li> </ul>	Sharon Dove/Rosie Cooke	<p><u>Update 25/04/2019</u></p> <p>Safety Zones are planned as follows</p> <ul style="list-style-type: none"> <li>• March/Chatteris = w/c 29<sup>th</sup> April 2019.</li> <li>• Whittlesey = w/c 3<sup>rd</sup> June 2019</li> <li>• Wisbech = w/c 24<sup>th</sup> June 2019</li> </ul> <p>New for this year are booklets being handed out to children pre and post session. The intention being to determine the learning outcomes of the children. The booklet is divided into sections aligned with the exercise subjects e.g. fire safety, water safety, community safety, product safety and environmental safety.</p> <p>Partners contributing to the events include Fire, Police, FDC and County Council.</p> <p><u>Update 18/07/2019</u></p> <p>450 pupils from 11 Primary Schools around the March &amp; Chatteris area took part in activities that were held at March Fire Station w/c 29<sup>th</sup> April 2019. Partnership members involved in delivering the group sessions included Fire, FDC, Police, County Council and volunteers helping deliver the environmental safety activity. 1 knife crime disclosure relating to a 12yr old child carrying a knife in the local park. The events were promoted through the week by the CSP and Fire Service with an article being printed within the local newspaper and published on their website. <a href="#">Article</a></p> <p>The Whittlesey event was held 3<sup>rd</sup> and 4<sup>th</sup> June. 4 schools and 180 pupils. One disclosure relating to a year 7 student carrying a knife at school and out &amp; about.</p> <p>Teacher feedback –</p> <p><i>The children from Coates had an amazing morning with you, thank you so much for organizing such great activities.</i></p> <p><i>Your organization was seamless and the activities pitched perfectly for my Y5 children.</i></p> <p><i>Many thanks Jo Kitchener Y5 Class Teacher</i></p> <p>Wisbech event was held at Wisbech fire station week commencing 24<sup>th</sup> June. 15 schools participated including Meadowgate with 439 pupils attending. There was one disclosure made regarding a knife being carried.</p> <p><b>Completed for 2019/20</b></p>	
<b>Drug Related Deaths</b>	Fenland was identified as having had more drug related deaths than the national average. Following more analysis of the problem there wasn't anything identified that indicated Fenland had unique	Improved knowledge and understanding about drug related harm reduction for front line professionals who are likely to have contact with drug users.  Reduction in drug related deaths in Fenland to levels	Delivery of a workforce development session for frontline staff who work across Fenland.		Rosie Cooke	<p><u>Update 30/01/2020</u></p> <p>Provisional date set for 31<sup>st</sup> March 2020 at Fenland Hall. Arrangements continue to be made in partnership with Drug and Alcohol Team in the Public Health Joint Commissioning Unit &amp; CGL.</p>	

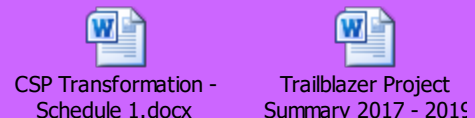
	<p>problems contributing to the number of drug related deaths.</p> <p>It has been recommended by the Drug &amp; Alcohol Misuse Delivery Board that there is some work force development for front line professionals in relation to 'drug related - harm reduction'</p>	<p>lower than or at least the same as national average.</p>					
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**Transition to Place Based System Leader CSP – County Delivery Board**

Priority	Action	Outcome	Target Date	Milestone	Lead Officer	Progress Narrative / Risk	RAG
Understand	Develop communication links with County Delivery Boards.	FCSP will understand and be able to articulate the nature of the issues specific to Fenland through communication with the respective delivery boards.				<p><u>Update for 18/07/2019</u></p> <ul style="list-style-type: none"> <li>Partnership Officer has emailed all chairs of the 9 Countywide Delivery Boards to introduce the partnership to the respective board and to commence communication regarding the process of identifying and understanding Fenland specific issues and how the CSP can support preventative activity.</li> <li>There is a scheduled CSP Officers meeting on 25/06/2019 being chaired by Rob Hill which will outline the proposals for working with the individual delivery boards.</li> <li>Following the meeting on the 25/06/2019 there is still no indication of how the CSP is to communicate/link with the respective county delivery groups to ensure the CSP can deliver the appropriate priority preventative pathways.</li> <li>The CSP has invited representatives from both Substance Abuse and Modern Day Slavery Delivery Groups to attend the October meeting and give a short presentation providing an insight to the issues local to Fenland and where the CSP can help preventative activity.</li> </ul> <p><u>Update 31/10/2019</u></p> <ul style="list-style-type: none"> <li>Members from 2 of the Delivery Boards have been invited to attend the meeting on the 31<sup>st</sup> October. Substance Abuse and Modern Day Slavery rep's have agreed to attend. If this approach is considered appropriate does the Partnership have any recommendations for the January meeting?</li> </ul> <p><u>Update 30/01/2020</u></p> <ul style="list-style-type: none"> <li>Invited to the January meeting are representatives of Child Criminal Exploitation and Prevent. Both Delivery Groups have agreed to send a representative.</li> </ul>	
Plan		FCSP having determined the Fenland priority issues and understanding the impact those issues have across Fenland will support/co-ordinate a place based preventative response.				<p><u>Update 30/01/2020</u></p> <p>Following presentations by representatives of both the Substance Abuse and OCG Delivery Boards there were some tasks which the CSP could assist with.</p> <ul style="list-style-type: none"> <li>OCG Board – <ul style="list-style-type: none"> <li>Attendance at partnership continued development day at police HQ</li> <li>Awareness of OCG profile document and how it relates to Fenland when published in early 2020</li> </ul> </li> <li>Substance Abuse – <ul style="list-style-type: none"> <li>Coordinate –a frontline professional's awareness event to help - Reducing</li> </ul> </li> </ul>	

						Drug Related Deaths (DRD) in Fenland. To ensure that front line workers receive drug awareness training and have the relevant skills and confidence to discuss harm reduction techniques with users. (see above actions under Safer & Stronger Communities)	
Do		FCSP will support/co-ordinate the implementation of an action plan to deliver the preventative work required across Fenland in partnership with appropriate partners and stakeholders				<p><u>Update 30/01/2020</u></p> <ul style="list-style-type: none"> <li>• OCG Board <ul style="list-style-type: none"> <li>○ FCSP officer has attended the staff development day organised by Cambridgeshire Constabulary in relation to Organised Crime</li> </ul> </li> <li>• Substance Abuse – <ul style="list-style-type: none"> <li>○ Coordinate –a frontline professional’s awareness event to help - Reducing Drug Related Deaths (DRD) in Fenland. To ensure that front line workers receive drug awareness training and have the relevant skills and confidence to discuss harm reduction techniques with users. (see above actions under Safer &amp; Stronger Communities)</li> </ul> </li> </ul>	
Review		FCSP will review their activity and consult the appropriate delivery board and stakeholders to determine the positive and negative aspects of activity.					

**Place Based System Leadership - pathway for vulnerable and/or socially excluded people into housing**



Priority	Action	Outcome	Target Date	Milestone	Lead Officer	Progress Narrative / Risk	RAG
<b>Develop protocols with partners across Cambridgeshire and Peterborough (in priority order)</b>							
	Housing mental health & substance misuse	Create clear pathways and develop countywide protocols. Improve joined up working and communication	20 <sup>th</sup> June		Helen Brown	<p><u>Update for 18/07/2019</u></p> <p>Multi-agency event held on 20<sup>th</sup> June 2019 at Hunts DC. Over 80 people attended including several experts by experience. Currently collating all the information into a newsletter format. First Task and Finish Group will be held mid-September.</p> <p><u>Update for 31/10/2019</u></p> <p>Multi-agency event held on 20<sup>th</sup> June 2019 at Hunts DC. Over 80 people attended including several experts by experience.</p> <p><a href="https://cambridgeshireinsight.org.uk/housing/priority-themes/housing-need/homelessness-trailblazer/improving-pathways/">https://cambridgeshireinsight.org.uk/housing/priority-themes/housing-need/homelessness-trailblazer/improving-pathways/</a></p>	

						<p>The first Task and finish group was held on 18<sup>th</sup> Sept 2019. Findings and action plan to be available soon</p> <p><u>Update for 30/01/2020</u></p> <p>Task and Finish group met on 28<sup>th</sup> November 2019. Action plan available and can be shared if required. This pathway will link into the Criminal Justice Services pathway where possible as there is an intrinsic overlap. Pathways to be mapped in future. Possible protocol to be established.</p>
	Housing & Health inc. hospital discharge protocol	Improve joint working and have clear pathways. Reduce delayed Transfer of care	September 2019		Helen Brown	<p><u>Update for 18/07/2019</u></p> <p>Initial contacts made. Provisionally booked Hunts DC civic suite for a multi-agency event on 4<sup>th</sup> September 2019.</p> <p><u>Update for 31/10/2019</u></p> <p>Initial contacts made. Have been liaising with Newcastle City Council Active inclusion team. They have shared their protocol and multi-agency practices. To organise a meeting with key people to move this forward.</p> <p><u>Update for 30/01/2020</u></p> <p>This work is currently on hold for now.</p>
	Housing & Criminal Justice protocol – embed joint working	Improve joint working and have clear pathways	On-going		Helen Brown	<p><u>Update for 18/07/2019</u></p> <p>Offer of training for prison staff. Plans to organise a follow up event to launch the protocol and improve areas that are not working.</p> <p><u>Update for 31/10/2019</u></p> <p>Offer of training for prison staff. Plans to organise a follow up event to launch the protocol and improve areas that are not working.</p> <p><u>Update for 30/01/2020</u></p> <p>CJS Task and Finish Group meets regularly. Protocol being embedded, emphasis on early referral into housing. Early signs are that engagement between services has improved and there is increased success in accessing temporary accommodation, including for some challenging cases. Decrease in physical homeless presentations at offices due to increased use of the “duty to refer”.</p> <p>This protocol was featured in MHCLG national guidance earlier this year.</p>
	Building relationships with private rented landlords	Build a larger supply of Private Property available to our Clients	On-going		Trailblazer Team	<p><u>Update for 18/07/2019</u></p> <p>The Trailblazer Team are doing this as part of their everyday work.</p> <p><u>Update for 31/10/2019</u></p> <p>The Trailblazer Team are doing this as part of their everyday work.</p> <p><u>Update for 30/01/2020</u></p> <p>The Trailblazer Team are doing this as part of their everyday work. Plans are being made to hold another LL event at the Boathouse, Wisbech late Feb 2020. 2 successful events have previously been held within current fiscal year.</p>

	Building joint working practices with registered providers – commitment to refer	Encourage RP’s to work with us to prevent homelessness.	On-going		Trailblazer Team	<p><u>Update for 18/07/2019</u></p> <p>Ongoing work by the Trailblazer Team. Registered Providers are referring cases regularly.</p> <p><u>Update for 31/10/2019</u></p> <p>Ongoing work by the Trailblazer Team. Registered Providers are referring cases regularly.</p> <p><u>Update for 30/01/2020</u></p> <p>Ongoing work by the Trailblazer Team. Registered Providers are referring cases regularly.</p>	
	Hoarding protocol and bidding for extra services	Setting up of a Countywide Hoarding Panel. P3 pilot scheme employing a coordinator role. Improve partnership working	July 2019		Helen Brown	<p><u>Update for 18/07/2019</u></p> <p>The Partnership Hoarding working group has been meeting for several months. The first Hoarding Panel is on 25<sup>th</sup> July 2019 at Stanton House, Huntingdon. Invites have been sent out. This first panel will discuss how it will be run, terms of reference, sharing agreements, consent etc. The first Official panel will be in Sept 2019. P3 to bid for funds from the County Council Cultivate and Innovate Fund in August to employ a Coordinator and part time assistant. Helen Brown will chair Panel until they are in place.</p> <p><u>Update for 31/10/2019</u></p> <p>The Partnership Hoarding working group has been meeting for several months. The first Hoarding Panel was held on Monday 23<sup>rd</sup> September. About 25 people attended. Positive meeting. Next Meeting 30<sup>th</sup> October. P3 to bid for funds from the County Council Cultivate and Innovate Fund in August to employ a Coordinator and part time assistant. Helen Brown will chair Panel until they are in place.</p> <p><u>Update for 30/01/2020</u></p> <p>The Hoarding Panel was due to meet on 8<sup>th</sup> January 2020 however this has been rescheduled to 6<sup>th</sup> February 2020 due to a number of key contacts being unavailable. Terms of reference to be signed at this next meeting. Possibility of first few cases being discussed if brought to next panel. Awaiting outcome of P3 bid for coordinator role. Trailblazer currently leading this until hopefully P3 can take over.</p>	
<b>DHR Local Actions</b>							
DHR URN	Action	Outcome	Target	Milestone	Lead Officer	<u>Progress Narrative / Risk</u>	RAG

## **Glossary**

ABCs	Acceptable Behaviour Contract
Acquisitive Crime	Theft from dwellings, vehicles, non dwellings, commercial inc shop lifting
ASB	Anti-Social Behaviour
CAA	Community Action Area – Location that requires a partnership focus to reduce incidents and improve public confidence
CAF	Common Assessment Framework
CASUS	Cambridgeshire Child and Adolescent Substance Use Service
CCTV	Closed Circuit Television
Crime Calendar	Analytical work from 5 years of data produced seasonal crime trends
CSP	Community Safety Partnership
CYPS	Children & Young People Service
DA & HR	Domestic abuse & Healthy relationships
E-CINS	Empowering-Communities Inclusion & Neighbourhood-management System (E-CINS)
FDC	Fenland District Council
'Get Closer' campaign	Police campaign to place the service in the public eye including awareness, targeted and partnership media
'Hidden Groups'	Hard to reach groups or difficult to identify or engage
IDVA	Independent Domestic Abuse Advocate
IOM	Integrated Offender Management
LAC	Looked After Children
LARM	Locality Allocation and Referral Meetings
LCG	Local Commissioning Groups
MASH	Multi Agency Safeguarding Hub
Mosaic Data	Mosaic is a classification system that gives you access to a vast range of demographic data
NCCZs	No Cold Callers' Zone
NHS	National Health Service
NHW	Neighbourhood Watch
NTE	Night Time Economy
Op Titan	Police operation monitoring and enforcing licensing conditions in pub cluster areas
PRP (HMO)	Private Rented Property (House in Multi Occupation)
P&CC	Office of the Police & Crime Commissioner



PSG	ASB Problem Solving Group
PSHE	Personal, social, health and economic education
PST	Local Police Problem Solving Team
RAO Group	Partnership group for licensing monitoring and appropriate action around identified breaches
RONI	Risk Of NEET Indicator
SIRCS	Secure Incident Reporting and Empowering Communities System.
TLS	Traffic Light Model System
UKBA	United Kingdom Border Agency / UK Immigration services

**Safer Fenland CCTV Statistics**

**January – December 2019**

**CCTV service performance overview**

	<b>Total 2018 (Jan – Dec)</b>	<b>Total 2019 (Jan – Dec)</b>	<b>Variance</b>
Incidents	1,572	1,277	<b>-295 incidents</b>
Enforcement Outcomes – arrests, fines and warnings	249	121	<b>-128 outcomes</b>
Camera Patrols	4,423	3,713	<b>-710 patrols</b>
Media reviews	291	277	<b>-14 reviews</b>
Evidential exhibits	138	92	<b>-46 exhibits</b>
Service delivery provided	100%	100%	-
No. of Cameras (Public Space)	77	77	-

**Number of incidents picked up by CCTV and associated arrests & fines 2019**

	Chatteris	March	Whittlesey	Wisbech	Total
Incidents	48	167	25	1,037	<b>1,277</b>
Arrests (CCTV led)	3	14	2	43	<b>62</b>
Assisted Arrests	0	16	2	35	<b>53</b>
Fines & formal warnings	0	1	0	5	<b>6</b>
No. of cameras / % of overall	15 (20%)	14 (19%)	6 (8%)	40(53%)	<b>75 (+2 Doddington)</b>

### Incidents by Category (Top 5) for Chatteris for 2019

	Concern for Person(s)	Disorder/ Nuisance/ Other	Drugs	Missing from home	Suspicious vehicle
Incidents	4	7	5	3	11
Percentage of total incidents recorded	8%	15%	10%	6%	23%

### Incidents by Category (Top 5) for March for 2019

	Affray	Concern for Person(s)	Disorder/ Nuisance/ Other	Street drinking	Violence Against Person(s)
Incidents	15	21	26	16	14
Percentage of total incidents recorded	9%	13%	16%	10%	8%

### Incidents by Category (Top 5) for Whittlesey for 2019

	Affray	Concern for Person(s)	Disorder/ Nuisance/ Other	Missing from home	Suspicious Person(s)
Incidents	2	3	3	4	3
Percentage of total incidents recorded	8%	12%	12%	16%	12%

### Incidents by Category (Top 5) for Wisbech for 2019

	Concern for Person(s)	Disorder/ Nuisance/ Other	Missing from home	Street Drinking	Suspicious Person(s)
Incidents	64	73	37	246	26
Percentage of total incidents recorded	6%	7%	4%	23%	2%

The data provided is based upon incidents recorded by Safer Fenland CCTV and data supplied by Cambridgeshire Constabulary, to provide the most accurate figures possible at the time of publishing.

Other categories of incidents are recorded, however only the top 5 categories are shown.

Some of the incidents successfully captured on CCTV across Fenland during 2019 were...

### **Chatteris**

Police Control requests CCTV observations for a described male who has made off from officers near Larham Way. The CCTV team conducts an area search and locates the male; regular location updates are provided to Police Control and local officers are able to detain the wanted male.

As a result of effective partnership working between Cambridgeshire Police and Fenland CCTV, one male was arrested for drug and weapon offences.

### **March**

The CCTV team observes a fight near the library involving multiple persons. Police Control is informed and live images are provided. Local officers attend and directed to the persons involved.

As a result of excellent CCTV detection and partnership working with Cambridgeshire Police, four persons were arrested for assault offences thereby reducing any violent crime in the town centre.

### **Whittlesey**

The CCTV team observes a known male wanted from Peterborough walking through Whittlesey town centre. The CCTV team then observe the male who is with a female attempting to force entry in to a local business premise. Police Control is informed and live updates are provided.

As a result of excellent CCTV detection and partnership working between Fenland CCTV and Cambridgeshire Police, one male was arrested for burglary offences.

### **Wisbech**

The CCTV team observes four males drinking alcohol whilst sat in a vehicle near the Boathouse. Police Control is informed and advised when the vehicle is moved off by the occupants. Local officers attend and the vehicle is stopped on Russell Street.

As a result of CCTV detection and joint working with Cambridgeshire Police, one male was arrested for excess alcohol thereby helping to make Fenlands roads safer.

The above incidents are brought to the attention of the CCTV operatives by various forms of communication:

- Physical viewing of the cameras by the operatives.
- Direct contact with the Cambridgeshire Constabulary Headquarters.
- Direct contact with the Police Officers using Police Radio.
- ShopWatch and PubWatch radio.

