

Outstanding actions from Overview and Scrutiny – December 2018

| MEETING DATE AGENDA ITEM AND MINUTE NUMBER | RECOMMENDATION/ ACTION | UPDATE | TIMESCALE |
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| OSC/17/18 | MEMBERS ASKED FOR FURTHER INFORMATION IN RELATION TO THE SUCCESS OF THE WISBECH ALCOHOL PARTNERSHIP | THE FENLAND CSP (COMMUNITY SAFETY PARTNERSHIP) WILL BE CARRYING OUT A STRATEGIC ASSESSMENT ON DRUG & ALCHOL ABUSE. THIS WILL INCLUDE AN ASSESSMENT INTO THE IMPACT OF THE WISBECH ALCOHOL PARTNERSHIP AND ITS SUCCESS. | EARLY 2019 |
| OSC22/18 | MEMBERS ASKED FOR FURTHER INFORMATION ON THE CONTACT CENTRE | MEMBER SERVICES CIRCULATED A BRIEFING NOTE ON 29/10/18 IN RELATION TO THE CUSTOMER SERVICES TEAM. | COMPLETE |
| OSC22/18 | MEMBERS ASKED FOR INFORMATION ON BENCHMARKING STATISTICS AVAILABLE TO THE COUNCIL AND THE ASSOCIATED COSTS FOR THIS INFORMATION | OFFICERS ARE LOOKING INTO THIS INFORMATION AND WILL REPORT THEIR FINDINGS BACK TO MEMBERS. | ONGOING |
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